

HPMS E-Mail

Date: September 27, 2024

Subject: Contract Year 2025 Non-Renewal and Service Area Reduction Enrollee Notification

On September 20, 2024, CMS issued a memorandum to Medicare Advantage organizations and Prescription Drug Plan sponsors advising them how to notify enrollees in plans that are non-renewing or reducing their service area for contract year 2025. The memorandum further advised that this information could not be made public until CMS notified the plans and sponsors.

This email is to advise plans and sponsors that they may now release these notices to the public, including current enrollees. Plans/Part D sponsors should use the 2025 Organization Replacement Report. To access the correct list, go to HPMS > Contract Management > Contract Reports > 2025 > Non-Renewal/SAR Reports > Organization Replacement Report > Select Contract Number and State.

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